

Cooma Visitors Centre

119 Sharp Street
Cooma, NSW, 2630

The Cooma Visitors Centre provides information about local and other alpine regions. They provide information about tourist destinations, accommodation and activities that you can do in the region. The Cooma Visitors Centre is open 9am - 5pm, 7 days per week. Outside office hours, there is a touch pad on the window that allows access and navigation on a tourist information interactive computer.



Contact:

Phone: 1800 636 525 or 02 6450 1742

Fax: 02 6450 1798

Email: info@visitcooma.com.au

Web: www.visitcooma.com.au

TTY: n/a

Transport:

Transport is easiest via private car or coach. Countrylink, plus other bus services during the ski season, takes you to Cooma town centre which is approximately 5 minutes drive from the station. There is no wheelchair accessible taxi service available in Cooma.

Parking:

There is 45 degree angle parking out the front of the Visitor's Centre, however, the nearest designated accessible parking space is in the car park at the rear of the complex approximately 60 metres from the entrance. The designated parking is clearly signed.

Approach and Entry:

The path of travel from the parking to the entry is either via the park along a flat pathway or through a flat arcade to the side walk in front of the visitors centre. The entry is a 1.5 metre ramp leading to a door that has a minimum width of 960mm. There is an automated button on the inside and outside that you can use to open the door. The door can also be opened by using the handle which is a push/pull handle at a height of 1000 mm.



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Information Centre:

The information centre has a carpeted floor with displays of brochures, information and maps with a small retail section. There is adequate circulation space between displays. The counter height is 940mm with no knee space. There is good lighting in the room and clear signage.



Toilet:

There is a unisex accessible toilet in the public toilets outside the visitors centre in the park. As you leave the visitors centre turn left and then left again along the flat path into the park. The accessible toilet is around the stage at the far end near the male entrance. There is clear signage around the park indicating the position of the toilet facilities.

The toilet has an inwards opening door with a clear door width of 900mm and a lever handle at 900mm. The toilet has a side and rear grab rail both 820mm height. The basin is at a height of 780mm with 630mm clear knee space and a single lever tap at 880mm. The minimum height of the mirror is 1120mm.



Emergency:

A documented emergency procedure is displayed. The alarm is audio and a Warden will seek to evacuate guests to safe refuge. The building has a number of emergency entry/exit points.