

Snowy Hydro Visitors Centre

Monaro Highway
Cooma NSW 2630

Located approximately 2 km North of the Cooma town centre the Snowy Hydro Visitors Centre showcases the history of the Snowy Mountains Scheme. The centre holds 2 theatres that show a variety of short films about the Scheme. There is also an interactive display section and a retail section. The Snowy Hydro Visitors centre is very modern and built with access for all in mind, the centre is flat and spacious with an induction hearing loop in the cinemas and large print displays. The visitors centre is open 7 days, 8 - 5 Monday to Friday and 9-2 Saturday, Sunday and public holidays.

Contact:

Phone: 1800 623 776
Fax: 02 6453 2048
Email: info@snowyhydro.com.au
Web: www.snowyhydro.com.au
TTY: n/a

Transport:

Transport is easiest via private car or coach. The Transborder Alpinexpress bus takes you to Cooma Town Centre which is approximately 5 minutes drive from the visitors centre. Travel to Cooma is also travel on REX Airlines, the airport is approximately 10 minutes drive from the town centre, however, there is no wheelchair accessible taxi service available in Cooma.

Parking:

There is a designated accessible parking space approximately 15m from the entrance. The space is clearly labeled with a sign on the ground, however, there is no signpost. There is ample parking in a convenient parking lot adjacent to the building. The parking area is bitumen.

Approach:

From the parking space the path of travel is mostly flat with a small ramp (gradient 8%) which leads to the sidewalk. The side walk width is 1200 mm at its narrowest point.



Entry:

The entry is flat through automatic doors (minimum width 1000mm). The floor surface inside the visitors centre is carpet.

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Service Desk:

There is a service desk counter used for information and retail services. The desk is 1300mm height. The staff are friendly and willing to assist with any access request.



Visitors Centre Display Rooms:



There are 2 display rooms, 1 large (130 seat) and one small (28 seat) theatrettes and a retail section in the visitors centre. The display rooms have carpeted floors and adequate space between the displays for circulation (minimum width 1370mm). The maximum height of the displays is 1800mm. The lighting is bright at the service desk, however, it is dim in some of the display areas.

Both theatrettes have an induction hearing loop in place. There is ample space for wheelchairs at the front of the seating area. Theatrettes have a documented emergency procedure on the door with exit door clearly lit and signed.

The retail section also has adequate circulation space with 840 mm minimum width between displays. Height of highest shelf in retail area is 1400 mm.



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Toilet:

The visitors centre has an accessible unisex toilet with baby change facilities near the entrance to the building. The toilet room is 2000x2400mm. The door is 880mm with a lever handle. The toilet has a side and rear grab rail both 840mm minimum height. The toilet is right hand transfer with height of 470mm, distance front to rear 800mm and centerline to the rear wall is 380mm.

The basin is 770mm height with 650mm knee space. The tap is a single lever (mixer) at a height of 870mm. The mirror is 930mm at its lowest point.



Emergency:

A documented emergency procedure is displayed. The alarm is audio and a Warden will seek to evacuate guests to safe refuge. The building has a number of emergency entry/exit points.