



An introduction for management on providing accessible toilets for people with disabilities

Disability affects the lives of around half a million Western Australians directly, as a family member or carer of a person with a disability. This is already a sizeable customer base with enormous purchasing power and it is increasing as our community ages.

Providing accessible facilities will help your business win these loyal customers, their families and friends as well as enabling people with disabilities to be part of community life.

Some key considerations when planning access

- Provide a continuous path free of obstructions from the entrance to the toilet.
- Install signage to identify location and the route to the toilet.
- Provide doors that are of sufficient width for wheelchairs and easy to open.
- Provide an accessible toilet large enough to allow a wheelchair user to enter, close the door and manoeuvre alongside the toilet.
- Provide handrails to assist people to get on and off the toilet.
- Ensure the toilet, handrails, basin and all accessories are at the correct height.
- Have the accessible toilet open for the same hours as other public toilets.

More information

- Design and layout of toilets – see the brochure *Guide to installing an Accessible Toilet* available from the City of Swan phone: 9267 9267 or e-mail: swan@swan.wa.gov.au
- Access checklists and requirements – go to the Disability Services Commission's publication *Buildings - A Guide to Access Requirements* in Publications and Links – Access, on the Disability Services Commission website www.dsc.wa.gov.au
- Your legal responsibilities to provide access – go to Disability Rights on the Human Rights and Equal Opportunity Commission website www.hreoc.gov.au
- Providing access – go to Access and Universal Design on the Disability Services Commission website www.dsc.wa.gov.au
- Who can assist to design and audit facilities, including the names of accredited access consultants – go to the Access Consultants Association website at www.access.asn.au