

DISABLED WINTERSPORT AUSTRALIA ADAPTIVE SNOWSPORT GUIDE ROLE POLICY

POLICY NAME	Adaptive Snowsport Guide Role Policy
DATE OF ISSUE	12 June 2019
POLICY COVERAGE	This policy applies to all Disabled Wintersport Australia (DWA) individual members utilising the services of DWA's adaptive snowsport guides. This policy should be read with the Guide and Equipment Request terms and conditions.
DATE OF REVIEW	This policy will be reviewed at least annually and more often should legislative requirements other material changes to circumstances require.

1. SCOPE

- 1.1. This policy applies to all DWA individual members utilising the services of DWA's adaptive snowsport guides.

2. PURPOSE

- 2.1. To ensure DWA adaptive snowsport guides' skills and time are used effectively.
- 2.2. To ensure DWA members receive the support they require from appropriately trained people.

3. DEFINITIONS

- 3.1. An **adaptive snowsport guide** is a person trained to provide assistance and support on snow to DWA members with disabilities. Also referred to as a 'guide'.
- 3.2. An **instructor** is a professional working for a resort's snowsports school, trained in how to teach people to ski and snowboard.
- 3.3. A **participant** is anyone who is receiving support on snow from an **adaptive snowsport guide**

4. ROLE OF ADAPTIVE SNOWSPORT GUIDES

- 4.1. The key role of DWA guides is to provide on snow support to individual members in order to facilitate equivalent access to snowsports for members with a disability. This may include:
- Assistance to overcome the unique nature of the alpine environment and ski area infrastructure (e.g. ski lifts);
 - Skilled use of adaptive snowsports equipment (e.g. sit-skis); and,
 - Assistance with decision making and advice for members.

- 4.2. DWA guides are not trained or expected to provide snowsports instruction to members. If a member is skiing or snowboarding for the first time or wants to improve their skills, the member should take a lesson from an instructor from the resort's snowsports school. If appropriate and available, a DWA guide may provide support on this lesson and after the lesson.
- 4.3. DWA is not a provider of respite or carer services. If a member requires personal care, a carer, family member or guardian must be available at all times to assist the member when required.
- 4.4. DWA guides provide assistance to child members and their families to enable the members and families to have the same access and participation in snowsports as those without a level of disability. A DWA guide shall not be a substitute for reasonably acceptable parental/guardian supervision. As a general rule, if a child is of an age that it would be a normal for them to have a level of responsible adult supervision in the ski area it is expected by DWA that a responsible parent or adult guardian would accompany the child member on snow.
- 4.5. If a member decides to finish skiing or snowboarding earlier in the day than anticipated and requires supervision, it is the responsibility for the parent or guardian to supervise the member. It is not expected that the guide stays with the member until the original finishing time.
- 4.6. DWA guides are allowed to stop their role as an adaptive snowsport guide at any point, in the event that:
 - 4.6.1. They feel unsafe performing their duties;
 - 4.6.2. They are too tired to perform their duties;
 - 4.6.3. They feel that they have been asked to perform tasks that exceed the bounds of their responsibilities;If a DWA guide stops in their role as an adaptive snowsport guide, they should take all reasonable measures to help the participant off snow; and if necessary to the responsibility of the participant's carer and/or guardian.